

To members of Norwegian Natural Perils Pool

Circular no. 13/2025

Dato: 27.08.2025

This circular is distributed to those who subscribe to such e-mails via our claims system, Meteor. All circulars are also published on the website of <u>Norwegian Natural Perils Pool.</u>

A security check of the claims and accounting reporting system Meteor has been carried out. Findings from the security report are presented in this circular, and we ask that your company's IT department is informed.

One of the measures in the security report is to remove access to some old encryption algorithms in Meteor. This may affect users/clients on very old systems, and must therefore be communicated before we implement the measure.

To strengthen security and comply with current best practices in encryption, the Natural Perils Pool will remove support for the following CBC-based encryption algorithms (ciphers):

- TLS ECDHE RSA WITH AES 128 CBC SHA256
- TLS\_ECDHE\_RSA\_WITH\_AES\_256\_CBC\_SHA384

The change will apply to the following services and domains:

- https://naturskadepool.no
- <a href="https://www.naturskadepool.no">https://www.naturskadepool.no</a>
- https://api.naturskadepool.no
- https://test.naturskadepool.no
- https://test-api.naturskadepool.no

What does this mean for you?



- If your systems, operating systems, or software use the mentioned cipher suites, they will no longer be able to establish a TLS connection to these services and domains after the change.
- We therefore recommend that you check your systems and clients to ensure that they support modern and secure TLS configurations (e.g., GCM-based).

## Actions you must take by October 1, 2025:

- Check with your IT provider or system administrator to ensure that outdated ciphers are not being used.
- Update software, clients, or operating systems that do not support newer and recommended encryption algorithms.
- Provide feedback to us if it is not possible for you to support newer and recommended encryption algorithms.

We recommend that you complete this as soon as possible to ensure uninterrupted access to the services of the Natural Perils Pool.

If you have questions or need assistance, you can contact us by email: <a href="mailto:andre.solstrand@forsikringsdrift.no">andre.solstrand@forsikringsdrift.no</a> or <a href="mailto:michael.sletvold@forsikringsdrift.no">michael.sletvold@forsikringsdrift.no</a>

Best regards,
Norwegian Natural Perils Pool

Managing Director Ståle Solem Ingebrigtsen