

To member companies of the Norwegian Natural Perils Pool

Circular No. 9/2018

Oslo, 29 November 2018

AUTHORISATION SCHEME FOR CLAIMS ADJUSTERS

We refer to Circular No. 7/16 and subsequent communications providing information on the partnership between claims adjuster organisations NTF and NITO (now Norsk Takst) and the Norwegian Agriculture Agency on the training and authorisation of claims adjusters for natural perils claims.

During the course of 2017 and 2018, a total of 441 claims adjusters spanning every county in Norway have completed natural perils training under the new scheme and passed the examination. These adjusters are now authorised to adjust natural perils claims.

Only authorised claims adjusters may be used from 1 January 2019.

The directory of claims adjusters on our website <u>www.naturskade.no</u> will be updated in the end of December and will include only authorised claims adjusters from 1 January.

It should be noted that not all claims are covered by the general requirement for adjustment. To be exempt, a claim must not exceed NOK 50,000, and the cause and scope of the loss must be documented. Further details can be found in the Claims Manual under "Procedure for cases with no formal requirement for adjustment".

Please direct any questions about the authorisation scheme and the adjustment of natural perils claims to: pool@finansnorge.no.

Yours faithfully For the Norwegian Natural Perils Pool

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